Check Your Headunit For Compatibility

For questions or support, please visit siriusxm.ca or call 1-888-539-7474.

What's In the Box?

The SXV300V1C kit includes the following:

- SXV300V1C Vehicle Tuner
- Dedicated SiriusXM-Ready headunit
- Magnetic Mount Antenna
- Alcohol Prep Pad
- Alcohol Prep
- Fiberglass or carbon fibre
- 10’ Coaxial Cable
- Coaxial Cable Clamps
- Zip Ties
- Plastic Bracket
- Plastic Mounting Screws
- Gasket
- 3M Adhesive Tapes
- 3M Adhesive Strips
- 12’ Standard Antenna Cable
- Wire Ties
- Grommet
- Cable Hanger
- User Guide
- SiriusXM Connect Vehicle Tuner

For most vehicles, the best location is on the roof, centered above the rear window or front windshield. For Convertible, recommended mounting location is above the front windshield. For Pickup or SUV, is above the rear window or front windshield. For Sedan or Coupe, is above the front windshield. Avoid placing the antenna near obstacles that could block a clear view of the sky (such as roof racks, other antennas like AM/FM, cellular, and GPS), preventing the satellite signal from reaching the antenna.

Select the Best Location for the Magnetic Mount Antenna

Proper placement of the Magnetic Mount Antenna is very important. Consult a professional installer to find an alternate location if you are uncomfortable with installing the antenna yourself. More detailed installation instructions and illustrations can be found at siriusxm.ca/help.

Route the Antenna Cable

1. Feed cable under carpet and behind plastic trim, toward the headunit location. Coil and secure excess cable under the dash to the headunit. Coil and secure excess cable under the dash to the headunit.
2. Route cable along trunk lid, on the front hood, or on top of the front fender.
3. Route cable along trunk moulding and into weather-stripping.
4. Route cable from trunk under interior trim, carpet or behind dash.
5. Bring cable out from trim and route under carpet and behind rubber moulding and into weather-stripping.
6. Plug the Magnetic Mount Antenna into the bottom of the packaging, and on the label on the bottom of your SiriusXM Connect Vehicle Tuner. Locate the SiriusXM connector on the headunit. Be sure to turn OFF the SiriusXM-Ready headunit before connecting the headunit from the dashboard. If you are uncomfortable with this step, consult a professional installer.

Make the Connections

You'll need to access the back of the SiriusXM-Ready headunit so you can plug the SXV300V1C Vehicle Tuner into it. This may require you to remove the plastic bracket and slide lock back around window. To disconnect, thread the wire through the molded brackets on the underside of the headunit. Then secure it to a bracket or wiring harness using the wire ties (not included). Reinstall the vehicle headunit if it had been removed from the dashboard.

Secure the Tuner

Thread the wire through the molded brackets on the underside of the headunit. Then secure it to a bracket or wiring harness using the wire ties (not included). Secure the SXV300V1C Vehicle Tuner behind the vehicle headunit location or carpet and behind plastic trim with the wire ties. When your service is activated, you will see the SUBSCRIPTION UPDATED, PRESS ENTER TO CONTINUE or similar message displayed on the headunit. Once subscribed, you can tune to channels in your selected subscription plan. Make a note of your Radio ID. You can find it on channel 0, on a label on the bottom of the packaging, and on the label on the bottom of your SiriusXM Connect Vehicle Tuner. Make sure your vehicle headunit is turned on and that Satellite Radio is selected. Verify that you are receiving the SiriusXM signal so that you can hear the SiriusXM audio.

Install the Magnetic Mount Antenna

A dedicated SiriusXM-Ready headunit is required. Consult a professional installer for installation. Always check your antenna placement and directions over the antenna to avoid obstacles that may interfere with signal reception. Select a location that always faces the sky.

Mount the Headunit Securely

Always check your antenna placement and directions over the antenna to avoid obstacles that may interfere with signal reception. Select a location that always faces the sky.

Make a note of your Radio ID. You can find it on channel 0, on a label on the bottom of the packaging, and on the label on the bottom of your SiriusXM Connect Vehicle Tuner. Make sure your vehicle headunit is turned on and that Satellite Radio is selected. Verify that you are receiving the SiriusXM signal so that you can hear the SiriusXM audio.
TROUBLESHOOTING

The troubleshoot information listed below is for general reference. Your SiriusXM-Ready headunit may display slightly different messages.

Operating Instructions and Advisory Messages

- **Channel Not Subscribed**
  - If you see this on the headunit, the channel you have selected is not part of your subscription. For complete terms, visit siriusxm.ca.
  - Try this: Call 1-888-539-7474, or go to siriusxm.ca/refresh and follow the directions to refresh your SXV300V1C Vehicle Tuner.

- **Channel Not Available (Channel Not Subscribed)**
  - You do not receive all the channels to which you subscribe.
  - If this happens: Try this: Check that the SXV300V1C Vehicle Tuner has been properly installed and is plugged in.

- **No Signal (No Signal)**
  - Make sure the Magnetic Mount Antenna is mounted and that the antenna cable is not bent or broken.
  - Example: If you are parked in an underground garage, make sure the antenna has a view of the southern sky.

- **No song title or artist name is displayed**
  - These channels use a different audio technology than AMBE+2. Contact your local dealer for assistance.

- **Subscription Update-Subscription Updated**
  - Your subscription has been updated; press the Play/Pause button to refresh your SXV300V1C Vehicle Tuner.

- **Vehicle Tuner, System Error**
  - Check all the cables for a firm and secure connection.
  - Be sure that your headunit is correctly wired to the vehicle electrical system.

- **Vehicle Tuner, System Error**
  - Check the SXV300V1C Vehicle Tuner connection to the vehicle electrical system.
  - Check all the cables for a firm and secure connection.
  - Check the Magnetic Mount Antenna is mounted and that the antenna cable is not bent or broken.

- **Vehicle Tuner, System Error**
  - Your subscription has been updated; press the Play/Pause button to refresh your SXV300V1C Vehicle Tuner.
  - Check that the SXV300V1C Vehicle Tuner has been properly installed and is plugged in.

- **Vehicle Tuner, System Error**
  - Make sure the antenna cable is not bent or broken.
  - Make sure the Magnetic Mount Antenna is mounted and that the antenna cable is not bent or broken.

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- **Vehicle Tuner, System Error**
  - Go to siriusxm.ca/refresh and follow the directions to refresh your SXV300V1C Vehicle Tuner.

- **Vehicle Tuner, System Error**
  - Call 1-888-539-7474 to get assistance.

- **Vehicle Tuner, System Error**
  - If you have a vehicle with a navigation system, check that there is no conflict between SiriusXM and the navigation system's LCD.

- **Vehicle Tuner, System Error**
  - Contact your local dealer for assistance.

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Specifications

- **Antenna**
  - Specifications: 3.42 in (W) x 2 in (H) x 0.7 in (D)
  - Specifications: Dimensions

- **Pigtail Cable Length**
  - 25.6 in (650 mm)

- **Weight**
  - 3 oz (85 g)

- **Connector**
  - SMB

Important Legal Notice About Your Vehicle Tuner's Installation

- **WARNING!**
  - The vehicle must be turned off before installing any SiriusXM product. Furthermore, the AMBE+2 audio codec engineer, hack, manipulate, or otherwise access and/or make available any technology incorporated in this product. This product is intended solely for use in your vehicle. The AMBE+2 audio codec is a joint development of Texas Instruments Incorporated and Digital Voice Systems, Inc., and is licensed to SiriusXM for reception in its satellite radio system. SiriusXM may make changes to its technology at any time, and you may be required to purchase new parts or equipment to maintain your subscription. The AMBE+2 audio codec is a joint development of Texas Instruments Incorporated and Digital Voice Systems, Inc., and is licensed to SiriusXM for reception in its satellite radio system. SiriusXM may make changes to its technology at any time, and you may be required to purchase new parts or equipment to maintain your subscription.

- **Environmental Information**
  - Environmental conditions for making internal non-user serviceable repairs and/or maintenance include all necessary humidity, temperature, and atmospheric conditions.

- **Fees and Taxes**
  - Fees and taxes apply. All fees and programming subject to change.

- **Hardware and Subscription Sold Separately**
  - Hardware and subscription sold separately.

- **Terms of Service**
  - All fees and services provided under the terms of service are subject to change at then-current rates until you call us at 1-888-539-7474 to cancel. See our Customer Service Agreement for complete terms at siriusxm.ca.

- **Privacy Policy**
  - 1-888-539-7474